



Community Works is one of 23 Community Support Organisations working with North Yorkshire County Council.

Our advice to anyone self-isolating is to ask for help from family, friends, neighbours and trusted local groups. For anyone who doesn't have someone they can call on for help and you live in Thirsk or one of its villages, please ring Community Works on 01845 523115 for help with:

- shopping,
- meals on wheels
- food parcels
- prescriptions,
- caring for pets

We are able to help if:

- You are 70 years old or over
- You have a long-term condition
- You are pregnant
- You have a weakened immune system
- You have been made temporarily or permanently unemployed as a result of Covid-19
- You are not entitled to statutory sick pay
- You are waiting for a new benefit claim to be processed or you are waiting for your first Universal Credit payment

We can also arrange regular telephone calls to anyone who would like them.

If you live in a different area call NYCC on 01609 780780 Monday to Friday 8am to 5.30pm

Procedures for deliveries to your home

- If you have symptoms or the virus or have been in contact with someone who has, please inform a member of the Community Works staff team as soon as possible.
- Our member of staff will place the item on your door step, knock on the door and take a step back so that you can open your door safely
- All of our staff have an ID badge and many will be wearing a black top with Community Works logo on
- Please do not pay for anything in cash as we will invoice you